

Service Reports by FINCH (from Troxler)

As discussed, the following are some reports I would like to create for service managers:

Report -1

- Zone code by location. we want to see average time per service order in each zone by location.
(Zone refers to Repair Status Code -> CHECK-IN, AWAITING, HOLDING, CALIBRATION, COMPLETE, etc. Check for **Service Document Log** Fields **After** and **Before**)
(Location refers to Location Code -> Check for **Service Header** field **Location Code**)
(Average time per service order -> Calculate duration for each zone based on fields **Change Date** and **Change Time** in **Service Document Log**)

Report -2

- Service item quantity by location. We want to see volume of service items invoiced each month in each location. we want quantity and revenue by service item line.
(**Item No. (Serviced)** as Service Items field from Service Ledger Entry)
(**Posting Date** field from Service Ledger Entry)
(**Document No.** field as Service Orders from Service Ledger Entry)
(**Amount (\$)** field as Revenue from Service Ledger Entry))
(**Quantity** field from Service Ledger Entry)
(**Document Type** field From Service Ledger entry filtered with records as Invoice only)

Report -3

- Service item inventory (from customers) like “checked-in” zone and survey meters by date. We want to see amount of gauges and other equipment on hand that day

Report -4

- **Total Quantity in each zone code by location.** we want to see quantity per service order in each zone by location.
(Zone refers to Repair Status Code -> CHECK-IN,AWAITING,HOLDING,CALIBRATION,COMPLETE, etc.. Check for **Service Document Log** fields **After** and **Before**)
(Location refers to Location Code -> Check for **Service Header** and **Posted Service Header** field **Location Code**)
(Quantity refers to Qty from **Open and Posted Service Orders**)
(Order Date, Location, User ID, Document Nos. as filters)