

Amy Kretzer

From: Miguel DeJesus
Sent: Wednesday, March 30, 2022 2:19 PM
To: Mariana Oliveira
Cc: Amy Kretzer; James Galante
Subject: FW: Order 47301

Issues trying to change an order. See below screen shots.

Miguel

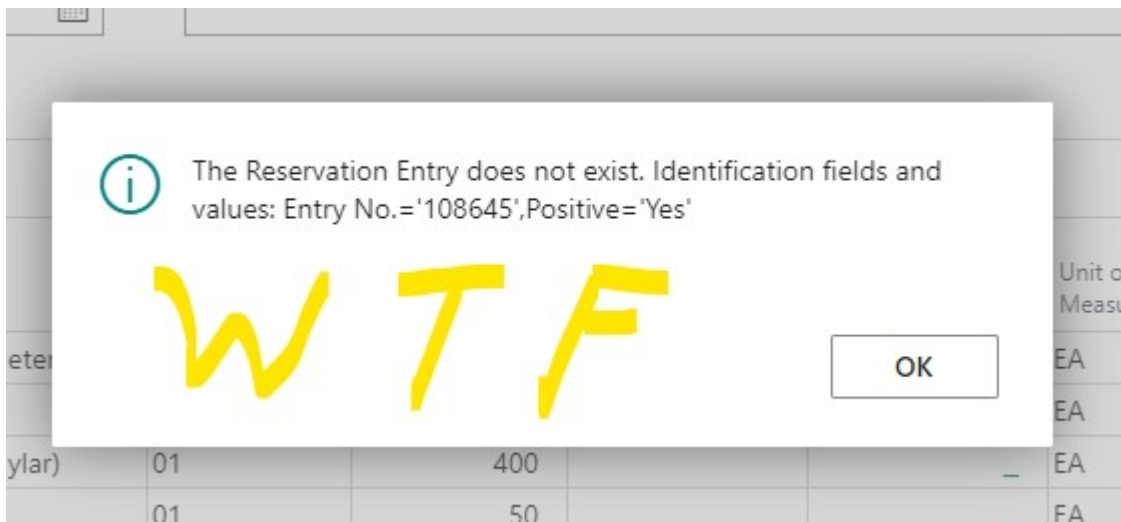
From: James Galante <jgalante@troxlerlabs.com>
Sent: Wednesday, March 30, 2022 11:10 AM
To: Miguel DeJesus <mdejesus@troxlerlabs.com>
Subject: RE: Order 47301

Send this to Mariana and Amy. This is an error we see from time to time but we aren't able to fix it ourselves.

James

From: Miguel DeJesus <mdejesus@troxlerlabs.com>
Sent: Wednesday, March 30, 2022 2:03 PM
To: James Galante <jgalante@troxlerlabs.com>
Subject: RE: Order 47301

Tried to change the quantity, tried deleting the line, change dates to be tomorrow, nothing working. Keep getting this error. (WTF – Wed, Thurs, Fri) 😊



Sales Order

0047301 · Troxler Canada Inc.

Process Report Release Posting Prepare Order Request Approval Print/Send Navigate Actions Related Reports Few

✖ The page has an error. [Refresh \(F5\)](#) to undo the change, or correct the error.

Airport Code		Responsibility Center	CANADA
Contact No.	CT017407	Assigned User ID	
Phone No.	450-681-6376	Status	Open
Mobile Phone No.		Campaign No.	
Email	ghasaballa@troxler.ca	Remarks	
Contact	George N Hasaballa	Work Description	
No. of Archived Versions	2		
Document Date	1/2/2022		

Lines Manage More options

Type	No.	Item Reference No.	Description	Location Code	Quantity	Qty. to Assemble to Order	Reserved C
Item	100156		Gm Tube, 5/8 Inch Diameter	01	6		
✖ Item	106369			01	30		...
Item	102109.1000		Type A Dot 7A Label (Mylar)	01	400		
Item	012752		Seal Wiper	01	50		
Item	102103		Cap Screw Bumper	01	50		
Item	100421		Drill Rod	01	26		
Comment							

Please Advise,

Miguel

From: James Galante <jgalante@troxlerlabs.com>
Sent: Wednesday, March 30, 2022 5:26 AM
To: Miguel DeJesus <mdejesus@troxlerlabs.com>
Subject: RE: Order 47301

Miguel,

The order still shows 80, not 30.

James

From: Miguel DeJesus <mdejesus@troxlerlabs.com>
Sent: Monday, March 28, 2022 2:06 PM
To: James Galante <jgalante@troxlerlabs.com>
Subject: RE: Order 47301

I changed order to 30 and fixed Ship to address and added FedEx Int'l.

Thanks,

Miguel

From: James Galante <jgalante@troxlerlabs.com>
Sent: Monday, March 28, 2022 10:53 AM
To: Miguel DeJesus <mdejesus@troxlerlabs.com>
Subject: Order 47301

Miguel,

We can ship this order complete now if they are able to change PN 106369 from 80 to 30. Let me know. Thanks.

James